

Terms and Conditions

1. Tenaya is a strictly no smoking property.
2. Unfortunately we are unable to allow pets.
3. Arrival time will be after 4.00pm. Please inform us if you intend to arrive after 9.00pm.
4. Departure time is strictly 10.00am.
5. Prices are based on two adults sharing the apartment.
6. A 50% deposit is required at time of booking, with the remaining 50% payable 4 weeks prior to date of stay.
7. Cancellations made up to 4 weeks prior to date of stay will have 50% of the deposit returned. Unfortunately we will be unable to return deposits if cancellation is made after 4 weeks.
8. It is your responsibility to keep the apartment clean and tidy during your stay. Any breakages, or unacceptable wear and tear will be charged for.
9. Any unauthorised guests, unreasonable, or anti-social behaviour will not be tolerated. Any persons failing to adhere to this will immediately be asked to leave.
10. A delicate subject! Here at Tenaya we have a private wastewater treatment plant, which can be easily blocked by sanitary products, and can be costly to repair. It is with respect that we request you do not "flush" anything other than the necessary, during your stay. Failure to comply with this request may result in a charge for repair of the plant.